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JUL 20 2026

BY:

SENTRY ALARMS

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My dear clients,

After more than forty years of serving you, I am writing to share some important news about the future of Sentry Alarms.

I have had the privilege of building lasting relationships with many of you. Your trust and loyalty have been the foundation of Sentry's success, and I am deeply grateful for the confidence you have placed in me to protect your homes, businesses, families, and employees.

After careful consideration and extensive planning, I have decided that the time is right to transition ownership of Sentry Alarms and begin the next chapter of my life. Choosing the right successor was my highest priority. I wanted to ensure that my clients would continue to receive the same level of service, professionalism, and commitment that you have come to expect from Sentry Alarms.

I am pleased to announce that Sentry Alarms has been acquired by Doyle Security, a family-owned, fifth-generation security company that I have known and respected throughout my entire career. Their reputation for integrity, customer service, and long-term commitment to their clients aligns closely with the values upon which Sentry Alarms was built.

One of the reasons I chose Doyle Security is their commitment to maintaining the local presence and customer-focused approach that have been the foundation of Sentry Alarms. Doyle will continue operations from our Binghamton office and maintain the strong local presence and personal service our customers have come to expect throughout the communities we serve. I am also pleased to share that every Sentry Alarms employee has been offered employment with Doyle Security. The talented people who have served you over the years are an important part of what makes Sentry Alarms special, and Doyle recognizes their value and experience.

As an organization with a broader footprint throughout our service area, Doyle Security brings additional resources and support capabilities that will further enhance the company's ability to respond quickly and efficiently to customer needs. Their expanded regional presence will strengthen service coverage and help ensure timely support for all customers, wherever they are located.

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This transition has been carefully planned to ensure a seamless continuation of service. Your existing security systems, monitoring, and support services will continue without interruption. Doyle Security brings additional expertise, technology, and resources while preserving the personal approach and commitment to customer care that has always been the beating heart of Sentry Alarms.

This transition provides the best of both worlds: the continuation of the local relationships and personal service that has defined Sentry Alarms, combined with the expanded resources, technology, and regional presence of Doyle Security.

While ownership is changing, the commitment to your security remains unchanged. I am confident that Doyle Security will continue the tradition of service and trust that you have come to expect from Sentry.

Thank you for your business, your trust, and your friendship over these many years. It has been an honor and a privilege to serve you. I am sincerely grateful for the relationships we have built together and for the opportunity to have been your security provider. You made my life and I'll never forget any of you.

Please join me in welcoming Doyle Security as they continue Sentry's mission of personal service and care.

With sincere gratitude,

Jean Levenson



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July 17, 2026

BY:

Dear Valued Customer of Sentry Alarms,

On behalf of our entire team, I would like to welcome you to Doyle Security Systems! We are thrilled to have you join the Doyle Security family!

As you know, the Sentry Alarms team joined forces with us at Doyle as of July 17. Like Sentry Alarms, we are a New York-based company with our headquarters in Rochester. We are excited and honored to continue to provide you with the highest quality protection and great service you are used to receiving from Sentry Alarms. We're also happy to announce that the team from Sentry Alarms are joining us full-time at Doyle, including GM Marissa Hubbert, Operations Manager Brian Lynady and all the rest of the team you've come to know.

In addition to the expert support you've received from Sentry, you'll now also have the added support of our combined team. It is worth noting that Sentry Alarms and Doyle Security Systems have a lot in common. Both companies are well known in our industry for providing premiere service. We are eager to tell you about some new features and benefits you will receive from our team at Doyle Security:

- An award-winning Emergency Response Center that is both UL-Listed and Five Diamond Certified.
- An all-star staff that receives the highest level of training available for our industry.
- A monitoring center that is one of the few in the nation named the "Emergency Response Center of the Year" by The Monitoring Association.
- A team of Emergency Response Center supervisors who average more than 15 years with our company and are always ready to be at your service.
- The latest technology and capability in residential and commercial systems, including live video monitoring, traditional video, access control, fire and life safety, medical alarms, smart home automation and more.
- A family-owned business that is Great Place to Work Certified™ and named one of the Fortune Best Workplaces in New York.

Doyle Security has been family-owned and operated since 1919, so you can rest assured that our experience in the security industry will provide you with the best protection available. In addition to our Binghamton location, we have offices in Albany, Syracuse, Rochester, Buffalo, Dunkirk, Fishkill, Catskill and Watertown, New York as well as Erie, Pennsylvania. We have worked tirelessly for more than 100 years to ensure that all our customers receive the best possible security with the greatest reliability available in our industry!

Please do not hesitate to contact us at any of the support options we have included below or at the Sentry Alarms office number, which will remain the same. You can also receive periodic updates about the merger by filling out the form on our website at www.godoyle.com/sentry. We look forward to providing you with all your security needs.

Sincerely,

Jack Doyle
President & CEO

Customer Support:

Email: SentrySupport@GoDoyle.com

Web: www.GoDoyle.com/Sentry

Phone: (877) 719-6350

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